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P.O. Box 500306
Saipan, MP 96950

June 27, 2012

Received & Inspected

JUL 05 2012

FCC Mail Room

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: TRS Consumer Complaint Log Summaries for June 1, 2011 through May 31, 2012
CG DOCKET NO. 03-123

Dear Ms. Dortch,

Micronesian Telecommunications Corporation (d/b/a PTI) respectfully submits this letter in place of a TRS Consumer Complaint Log Summary and certifies that there were no complaints in connection with the provisioning of Telecommunications Relay Service pursuant to Section 64.604(c)(ii) of the FCC's rules for the twelve-month period ending May 31, 2012. Hamilton Relay, with corporate offices located at 1001 12th Street, Aurora, NE 68818, is under contract with PTI to provide Telecommunications Relay Service for the Island of Saipan (the Island of Saipan is a United States Territory).

Hamilton tracks all complaints and all other customer service activity for the Saipan Telecommunications Relay Service.

Hamilton processes any complaint, which originates via e-mail, fax, telephone, regular mail, outreach events, at the workstation, etc. Hamilton normally provides a resolution to all complaints within 72 hours.

As stated previously, Micronesian Telecommunications Corporation certifies that there were no complaints in connection with the provisioning of Telecommunications Relay Service pursuant to Section 64.604(c)(ii) of the FCC's rules for the twelve-month period ending May 31, 2012.

Please feel free to contact myself at 670-682-2609 or Dixie Ziegler with Hamilton Relay at 800-618-4781 V/TTY with any questions regarding the above.

Sincerely,

Rose Soledad
Executive Director
Micronesian Telecommunication Corporation

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